

EXCHANGE AND RETURN FORM

Please Note: Red Oxx cannot issue refunds on bags older than 90 days (from date of purchase).



Red Oxx Mfg.

310 N. 13th Street Billings, MT 59101

STEP 1 Please fill out the information below

BILLING INFORMATION:

Name _____

Address _____

City _____ State/Prov. _____

Country _____ ZIP _____

Telephone _____

E-mail _____

SHIP TO ADDRESS: (If different from Billing Information)

Name _____

Address _____

City _____ State/Prov. _____

Country _____ ZIP _____

Telephone _____

E-mail _____

STEP 2

Order/Transaction # _____

Check all that apply. If available please include copy of receipt.

Style/Preference	
<input type="checkbox"/> 01 Too Big	<input type="checkbox"/> 02 Too Small
<input type="checkbox"/> 03 Fabric	<input type="checkbox"/> 04 Color
<input type="checkbox"/> 05 Style	<input type="checkbox"/> 06 Not Enough Pockets
<input type="checkbox"/> 07 Too Many Pockets	<input type="checkbox"/> 08 Weight
Service	
<input type="checkbox"/> 21 Wrong Item	<input type="checkbox"/> 22 Arrived Too Late
<input type="checkbox"/> 23 Duplicate Shipment	<input type="checkbox"/> 24 Wrong Color
Quality	
<input type="checkbox"/> 11 Stained	<input type="checkbox"/> 12 Materials
<input type="checkbox"/> 13 Workmanship	<input type="checkbox"/> 14 Defective
Other	
<input type="checkbox"/> 31 Changed my Mind	<input type="checkbox"/> 32 Gift (Don't Need)
<input type="checkbox"/> 33 Reason Not Listed (explain in comments section)	

STEP 3 How would you like us to handle your request?

Shipping and handling fees are not refundable.

- Exchange Item (Please fill out reorder section below)
- Refund/Credit
- I am returning a gift. Please send (check one)
- Exchange In Store Credit

STEP 4 Please place your reorder here.

Qty	Item	Size	Color	Price

STEP 5

METHOD OF PAYMENT: If items you are exchanging for exceed your return amount please choose method below for us to collect payment.

- Check/Money Order enclosed (US Funds only)
- Call for CC Details (make sure to provide correct phone)

Charge to my (check one):

- Mastercard Discover
- American Express Visa

Credit Card Number _____

Expiration Date _____

Signature _____

IMPORTANT INFORMATION:

Red Oxx Mfg. will not accept exchanges/returns of used or slightly used merchandise.

For international exchanges/returns please email us at info@redox.com for special instructions.

If you need assistance with the exchange/return process please call us at 1-888-733-6999 or 1-406-245-5847

Comments

From:

TO:

Red Oxx Mfg. [ATTN: Exchanges]
310 North 13th St.
Billings, MT 59101
USA